

# Acceptable Use Policy

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IBM's and SoftLayer's Acceptable Use Policy ("AUP") is the identical language found in the respective IBM and SoftLayer Cloud Service Agreement ("CSA" - SoftLayer CSA document Z126-6304-WW-SoftLayer-WW-7 10-2016 and IBM CSA document Z126-6304-XX-6 04-2016), 1st section titled "Cloud Service", 4th paragraph, 3rd sentence, with the AUP located in the last paragraph of the section entitled "Cloud Services". As a courtesy to IBM and SoftLayer customers/clients and resellers, we repeat the AUP below. The AUP was made effective via SoftLayer Portal notice in May 2016. The AUP was not changed in SoftLayer's 10-2016 update of the SoftLayer CSA:

***Verbatim Extract of the IBM Cloud Service Acceptable Use Policy embedded in the current version of the SoftLayer and IBM Cloud Service Agreement***

## Cloud Service Agreement

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**1<sup>st</sup> section titled "Cloud Services"**

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**4<sup>th</sup> Paragraph, 3<sup>rd</sup> sentence:**

**A Cloud Service may not be used in any jurisdiction for unlawful, obscene, offensive or fraudulent content or activity, such as advocating or causing harm, interfering with or violating the integrity or security of a network or system, evading filters, sending unsolicited, abusive or deceptive messages, viruses or harmful code, or violating third party rights.**

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The current SoftLayer CSA can be viewed here: <http://www.softlayer.com/legal/csa>

To review the current IBM CSA, contract your IBM account representative.

IBM and SoftLayer may modify the AUP from time to time, with changes effective after Bluemix UI notice as specified in the applicable IBM or SoftLayer CSA.